Risk Assessment Summary

Organisation: Gravity Group
Location: 00 - HO Compliance Department (Gravity Fitness)  Address: Tbc
RA Reference: 99.9  RA Created By: Dalton Karle
RA Name: General Activities - Active  RA Created On: 24/07/23

Activity / Procedure / Area Being Assessed

General Activities - Active

Overview

Gravity ACTIVE | Gravity MAX | Gravity SOCIAL

This assessment identifies the control measures designed to eliminate, reduce or minimise the risks of loss, damage and (or) injury pertaining to the task, operation or activity it covers. The assessment will be reviewed and updated annually, at a minimum, to ensure that control measures identified are sufficient, relevant and achievable. The risk matrix reflects the assessment of the highest possible risk before control measures are taken, as well as the residual risk after control measures have been taken to reduce, or eliminate, the risks identified.

Risk Analysis No Action Taken

Based on operations, industry statistics and guidance, the overall risk rating for this risk assessment before any action is taken:

Impact

- Major physical injury such as paralysis, loss of limb/sight or even death.
- An injury requiring further medical assistance e.g. Paramedic or Hospital
- Minor injury requiring first aid e.g. Cuts and Grazes

Probability

- Unlikely that the event will happen
- Possibly that the event will happen
- Very likely that the event will happen

Risk Matrix

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<thead>
<tr>
<th>Impact</th>
<th>Medium Risk</th>
<th>High Risk</th>
<th>No Risk</th>
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<tbody>
<tr>
<td>Major physical injury</td>
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Following the successful review and implementation of actions set out in this risk assessment document, the overall risk rating for this risk assessment is:

### Impact

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### Probability

- Unlikely that the event will happen
- Possible that the event will happen
- Very likely that the event will happen
What are the hazards?
-Slip, Trips and Falls-
- Slips, Trips and Falls

-Airbag-
- Power Failure
- Overconfidence Leading to Risk Taking
- Slips, trips and falls
- Puncture to equipment
- Damaged equipment unsafe for continued use
- Collision with another person
- Airbag frame and structure
- Confined space surrounding the airbag
- Dismounting the airbag
- Maintenance under and around the airbag
- Overconfident bouncers

-SoftPlay-
- Play area equipment being unsafe for continued use
- Slides
- Collisions
- Changes in levels
- Slips, trips and falls
- Fire
- Friction Burn
- Cuts, abrasions and lacerations
- Allergen
- Contamination
- Burns

-Trampoline Park-
- Slip, trips and falls
- Falling from Height
- Collisions
- Fatigue
- Bodily Fluids
- Struck by moving/falling objects
- Damage to Property
- Inadequate or excessive lighting

-Inflatable-
- Heavy equipment
- Sharp objects
- Anchor points become released
- Inflatable gets wet
- Power/ mains
- Fans

-Augmented Climbing Wall-
- Slip, Trips and falls
- Falling from height
- Collisions
- Being hit by a falling or moving object
- failure of equipment
- overconfidence
- environment
- Over the maximum amount of users

-Ultimate Wipeout-
- Slips, Trips and falls
- Hit by a moving object
- Falling from a height
- Impact Injuries
- Fire
- 3rd Party Spectators
- Suffocation

-Battle Beam-
- Falling from height
- Collision
- Slips, Trips and Falls
- Impact Injuries
- Collision Injuries
- Hit by a moving object
- Hit by a falling object
- Fire
- Weight-bearing
- Bodily Fluids
- Rips and tears in fabric/laminate
- lacerations, grazes and bruising
- Sharp objects
- Suffocation
- Ball Pool
  - Slip, trips and falls
  - overconfidence/over enthusiasm
  - Overcrowding
  - Collisions
  - Lack of supervision
  - bodily fluids
  - cuts, bruises and grazes
  - Loss of power
  - Suffocation

- Basketball Court
  - Slips, Trips and Falls
  - Falls from height
  - Entanglement in equipment
  - Excessive or Inadequate Lighting
  - Inhalation of fumes
  - Cuts, Abrasions and Lacerations
  - Collapse of Equipment
  - Equipment falling from height
  - Light Fittings
  - CCTV Camera
  - Speakers

- Reactive Walls
  - Collapse of equipment
  - Entanglement
  - Cuts, abrasions and bruises
  - inadequate lighting/excessive lighting
  - Impact Injuries
  - Collision Injuries
  - Inhalation of fumes
  - Aggressive behaviour
  - Mental and Physical fatigue
  - Over-confidence
  - Slips, Trips and Falls
  - Falls from a height
  - Equipment falling from a height

- Jacob's Ladder
  - Fall from height
  - Aggressive Behaviour
  - Cuts, bruises and laceration
  - Inadequate lighting/excessive lighting
  - inhalation of fumes
  - Over-confidence
  - Slips, trips and falls
  - Entrapment
  - Entanglement
  - Collisions
  - Hit by falling object or person(s)

- Enclosed Obstacle Course
  - Collapse of equipment
  - Entrapment
  - Slip, Trip and Falls
  - Entanglement on equipment
  - Cuts, bruises and grazes
  - bodily fluids
  - Excessive/Inadequate lighting
  - Inhalation of fumes
  - Aggressive behaviour
  - Mental/Physical fatigue
  - Overconfidence
  - Falls from Height
  - Collisions
  - Hit by a moving or flying object.
  - Head height equipment incorrectly signed.

Who might be harmed?

- Staff Members
- Customers / Public
- Contractors / Workers
- Visitors
How might they be harmed?
- Slip, Trips and Falls-
  - Staff Members, Customers/Guests/Visitors/Public, contractors slips, trips & fall on:
  - Wet or slippery surfaces;
  - Uneven or damaged floor surfaces;
  - Openings in floors (e.g. cellar openings)
  - Stairs, steps or ladders
  - Obstructed walkways (e.g. trailing cables, poorly stored goods)
  - Raised platforms e.g. loading bays
  - Poor housekeeping (waste)

- Airbag-
  - Inadequate lighting causing collisions.
  - Impact injury due to carelessness.
  - Collision injury due to overcrowding.
  - Musculoskeletal injury
  - Cuts, bruises and lacerations from sharp objects being uncovered.
  - Broken/damaged equipment that is unsafe for continued use.
  - Aggression towards staff and customers
  - Dehydration due to the temperature being too high and/or taking part in too much activity
  - Fatigue

- Softplay-
  - Friction Burns
  - Incorrect clothing
  - Non-conformance of rules
  - Accidental vomiting, urine or faeces causing contamination
  - Poor housekeeping/cleaning
  - Falls from heights
  - Exposure to framework
  - Equipment being unsafe for continued use
  - Flammable materials possibly catching fire
  - Collision's with other customers/staff
  - Fatigue
  - Aggression between two people
  - Inadequate lighting
  - Noise Pollution

- Trampoline Park-
  - Impact injuries
  - Injuries caused by falling or moving objects
  - Collisions from other users
  - Noise pollution
  - Inadequate lighting
  - Failure to follow Safety Agreement
  - Minor injuries such as cuts, grazes and bruises
  - Musculoskeletal injuries
  - Dehydration
  - Overexerted
  - Inadequate training
  - Spillages

- Inflatables-
  - Musculoskeletal injuries through poor manual handling techniques (staff)
  - Sharp objects could puncture or deflate the inflatable causing injury to staff, visitors or spectators.
  - Inflatable itself of padding/matting on it could move or tip causing injury to users or spectators.
  - Users or staff members could trip, slip or fall on loose / trailing equipment.
  - Cables could be tripped over by staff setting up, or if the mains cable is damaged it could cause electrocution
  - Staff, visitors, spectators and users could trip over the inflation fan causing the power to be cut off and deflation of the inflatable.
  - Users could injure themselves through slips, trips and falls
  - Falls from heights
  - Collisions

- Augmented Climbing Wall-
  - Falling from height
  - Equipment breaking
  - Damaged floor matting
  - Broken climbing wall holds
  - Lacerations, grazes and bruising
  - Impact Injury
  - Collision injury from person falling
  - Unsecured crash matt
  - Failing to follow safety briefing
  - Physical contact with other user
  - Users attempting flips and tricks from the wall to matt
  - Breakable objects owned by users breaking (e.g glasses)

- Ultimate Wipeout-
  - Tripping over the rotating arms when trying to dodge
  - Falling off podiums
  - tripping over edges or lips of equipment
- suffocation due to deflation
- Tripping over any anchor points or unkept cabling
- Impact injuries
- Colliding with rotating arm
- 3rd party spectators interfering with users
- Overheating of blowers causing a potential fire

-Battle Beam-
- Impact injuries from slips, trips and falls.
- Colliding with another user if they fall off
- Falling onto another user
- Letting go of Pugil Sticks
- Cuts from potential sharp objects
- Tripping over loose top sheeting and loose pads
- Broken padding, missing padding or missing netting.
- Suffocation from deflation of airbag

-Ball Pool-
- balls leaving the pool / laminated soft play items
- impact injuries
- collision injuries
- falling over raised edges and lips
- bodily fluids
- inanimate objects
- ball pit deflating
- Suffocation

-Basketball Court-
- Impact injuries
- Collision injuries
- Hit by flying objects
- Hit by falling objects
- Human Bodily fluids
- Choking
- Suffocation
- Noise Pollution

-Reactive Wall-
- Impact injuries
- Collision injuries
- Choking
- Crushing
- Hit by falling or moving objects
- Loss of grip due to exhaustion
- Head injuries
- Suffocation

-Jacob's Ladder-
- Impact injuries
- Collision injuries
- Hit by flying objects
- Hit by falling objects
- Human Bodily fluids
- Choking
- Suffocation
- Noise Pollution
- Failure to follow Safety Briefing, Signage and Agreement
- Minor injuries such as cuts, grazes and bruising
- Musculoskeletal injuries
- Inadequate lighting

-Enclosed Obstacle Course-
- Impact injuries
- Crushing
- Hit by a flying or falling object
- Physically assaulted
- Choking
- Suffocation
- Collision injuries
- Cuts, grazes and bruising
- Inadequate lighting
- Noise Pollution
- Unprotected barrier
- Tears/rips in equipment
- Loose netting causing trips
- Head injuries
What are we doing already? (Action we are taking)
- Slip, Trips and Falls:
  - Staff Members to follow risk assessment when planning any work at height.
  - Staff Members given training on good housekeeping to keep walkways free from obstructions and waste at all times.
  - All floor surfaces to be cleaned frequently to remove waste.
  - Staff Members given training on dealing with spillages quickly and effectively.
  - Spillages must be dry mopped immediately and wet floors clearly identified using wet floor signs until dry.
  - Additional absorbent matting as required to entrance lobby during wet weather, snow and ice.
  - Weekly Safety Report carried out to identify damage/disrepair. To include all access equipment e.g. ladders, steps.
  - Staff Members instructed to report damaged floor surfaces or equipment (e.g. stepladders) immediately to the Location Manager so that prompt action can be taken.
  - Any doors in public access areas that open onto a drop, e.g. top of cellar stairway, to be kept locked. Self-closing device and cylinder-type lock to be used so that door locks automatically after team member entry.
  - All openings in floors must be marked. Specific risk assessments to be produced and a safe system of working implemented that controls risk of Staff Members, contractors, Customers/Guests/Visitors/Public, public falling through openings.
  - Free standing floor displays must be positioned to allow space for easy access for Staff Members and Customers/Guests/Visitors/Public, castors to be locked and turned in to prevent trips.
  - Staff Members to wear sensible footwear with slip resistant soles.

-Airbag-
  - There is a safety zone at the bottom of the airbag, this eliminates the possibility of ground contact. This will last up to 60 seconds after power failure.
  - A confident and competent oversee the airbag when in use. They will stand in a position where they can see both jump lanes safely.
  - The Staff Member responsible for overseeing the air bag carries a whistle to draw attention quickly in case a user is bouncing beyond their ability.
  - In the Safety Briefing Video, users are told how to safely use the airbag.
  - The rules for the airbag are also placed on the rear wall of the airbag of the airbag pit, to further reiterate how to safely use the equipment.
  - We have a 3-strike rule ensuring if people do not adhere to the rules, they will receive a warning and be given an alternative method which complies with the rules. After this if they continue to break the rules, they will be asked to re-watch the Safety Briefing Video, to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park area.
  - Cleaning of the area takes place before and after opening hours. No area is open until all surfaces are dry.
  - If there is a situation where the airbag needs cleaning during opening hours, the airbag will be closed off using yellow signs at points of entry. An Staff Member will man the area until cleaning and drying of the area is complete.
  - Safety socks are worn at all times on the trampoline park. The socks have gripped rubber soles to prevent slipping on the surfaces of any equipment.
  - We have a maximum capacity of 1 person per jump lane.
  - If the airbag area begins to overcrowd due to spectating and/or queuing a member of staff will separate the crowd to allow space in the area.
  - In the Safety Briefing area there is suitable and sufficient signage to explain the park airbag rules.
  - All Staff Members to wear sensible footwear with slip resistant soles.
  - Users are advised to exit the pit to the side or back rather than climbing back onto the unsteady surface of the trampoline bed, the Staff Members will then control people jumping in until the area is clear.
  - No loose or sharp objects are permitted on the trampoline park or airbag.
  - Checks are undertaken every morning by a trained maintenance Staff Member, they will look for any damage to the cover and seams.
  - Equipment is checked daily to ensure that there are no tears in the fabric, perimeter skirts are all secure, sufficient power and air supply, structural integrity. This will be checked by a trained Staff Member who will then document what they find, this is then signed off by management.
  - More detailed inspections are carried out monthly where the air pump will be cleaned and fully checked. Any worn pillar caps will be replaced, all covers will be taken off and inspected for wear and tear.
  - Annually, the airbag is checked thoroughly. Inspection certificates, all individual parts, the pumps and all electrical connections, wear of anchors, straps & pins, wear and tear in the inflatable structure, firmness and position of all sheets, wear and tear of all loose internal connections and wear of stitching and seams will all be checked.
  - There is a minimum of 1 metre between jumpers landing spots in the airbag to reduce the chance of collision
  - An Staff Member will always man the airbag when in use, verbally and physically signalling when it is safe for the next user.
  - When customers go on the airbag there will always be a Marshall there supervising.
  - Every morning the airbag is checked by the maintenance manager to make sure everything is still in working order.
  - The airbag is put together using secure Velcro, so nobody can fall down the sides
  - The airbag is closed off before opening to ensure that there is no unauthorised use of the airbag whilst there is no power operating the airbag.
  - Marshalls will advise customers of the correct exit route avoiding confined areas.
  - Clear displays identifying all exit routes.
  - A member of staff will always explain the exit routes before bouncing which stops people colliding.
  - Staff Members are encouraged to report any defects or issues on or around the airbag.
  - Marshalls will be trained to complete visual checks throughout the day.
  - The maintenance Manager checks the airbag daily.
  - PPE is always worn when carrying out maintenance.
  - Regular communication at all times when maintenance is being carried out under the trampolines in a confined space.
  - Marshalls encourage all bouncers to bounce on their side of the airbag.
  - No double front of back flips.
  - The customers are encouraged to bounce away from the edges for their own safety.
  - Access to underneath the trampolines is accessible through our staff room area, which is clearly labelled "crew only"
  - PPE is provided
  - Headlight torches are used by anyone under the trampoline to ensure better vision.
  - All maintenance is carried out before opening or after closing hours, this is to ensure impact injury is prevented.
  - If emergency maintenance work needs to be carried out whilst the park is open, customers are removed from the trampolines and another Staff Member will ensure no one returns until work is completed.
  - Yearly AIPD’s checks
  - Maintenance manager is trained in health and safety.
  - All Staff Members are health and safety trained.
  - The structure is checked daily.
  - Metal framework is checked every 12 months.
  - Anyone working under the trampolines will have a two-way radio to ensure contact in case of emergencies, as well as an emergency alarm.
  - There is only one entrance/exit point, should equipment collapse over that point, trampoline beds can be removed, and the individual can exit via the top of the park.
  - First Aid refresher courses are help when needed to ensure application is correct.
  - First Aid equipment is kept in various accessible points around the park.
- Maintenance staff wear gloves and knee pads
- The area under the trampolines is regularly cleaned to move any springs that may result in injury.
- Maintenance staff move around under the trampolines on a board with wheels to avoid contact with floor decreasing the chance of cuts, abrasions or lacerations.
- When changing/attaching springs a tool is used to avoid using hands.
- All equipment is assessed by outdoor contractors.
- All equipment is purchased from a purchased from a certified company.
- Equipment is checked daily.
- A deep clean of the areas is taken monthly and logged in the daily checklists.
- All removed springs are taken away to reduce the risk of slipping.
- Head torches are worn at all times underneath the trampolines.
- Dollies are provided to move large or heavy objects. This doly is also able to be used in a horizontal position, so it can be used under trampolines.
- More than one Staff Member is to undertake any heavy lifting tasks, to minimise the risk of injury.
- Manual handling training is given.

- SoftPlay
- Specified supervision levels. The equipment will only be subjected to casual supervision by staff members.
- Daily checks will be undertaken by the maintenance manager.
- Annual inspections to be undertaken.
- Staffing levels will be related to the number of children using the play frame as identified in the equipment operating manual.
- New staff will be trained before manning the soft play area.
- All staff to be trained in inductions.
- Any defects in equipment to be remedied immediately or that immediate area to be closed off.
- Consideration must be given to the implications for emergency routes, which must not be compromised.
- Fire safety to be reviewed quarterly.
- Emergency evacuation not considered to be an issue with the range of equipment provided.
- The equipment only to be used when the light levels are at an acceptable level so that children can see the nature of the hazard, they are tackling.
- Key staff in the play area to be trained in emergency procedures and fire safety.
- All electrical equipment to be thoroughly cleaned.
- Repair or replace any damaged nets immediately.
- Signs must clearly advise of user requirements.
- Accidental release of vomiting, urine and/or faeces to be cleared up using the “body spills” removal kit in strict accordance with instructions within kit. Staff to be trained in its use.
- Regular patrols will check for defects.
- Frequency of patrols will depend on usage of equipment and to be identified in the operations manual.
- The slide will be used one at a time.
- Any equipment will be checked daily before opening hours.
- Any defects will be repaired immediately and closed off until repairs are complete.
- Collisions will be a risk at peak occupancy, so we will ensure enough staff are on and to make sure that every customer is being watched.
- Supervisors will be trained to identify children who are running excessively fast, without consideration for others and are likely to run into other children. The supervisors will be trained to control such excess.
- That all steel framework is padded.
- Log slopes are padded.
- Clear direction when using the soft play.
- Foam impact absorbing surfaces are provided at the bottom of the slide.
- The speed of the sliders are checked daily to ensure riders do not stop on the slides.
- Containment netting is provided beside slides wherever falls might otherwise have been possible.
- Vinyl surfaces are checked daily for damage.
- Signs are checked daily for adequate fixing and clarity.
- Checks are carried out daily of the gaps between segments of the slide for sharp objects that have become lodged in joints.
- A daily Safety check of the play frame and Toddler area is carried out first thing in the morning to ensure all apparatus and toys are in good working order and are safe to use.
- Only trained staff carry out the safety check.
- The daily safety check is signed by the Staff Member who is carrying it out and filed for our records.
- Any minor problems with the frame dealt with immediately, more challenging problems first made safe by securing the area and put the issue in the maintenance book for action.
- Maintenance will sign off any actions once they have been completed.
- During the day, staff working on the frame and in the toddler area have been trained to constantly look out for potential dangers with the apparatus and toys.
- They also are trained to ensure customers are playing in a safe manner and no bullying is occurring.
- Parents and Guardians are made aware of the rules of the centre on entry via the signing in procedure. Age restrictions in the frame and toddler area to be displayed.
- Fully stocked first aid box is provided and located near the kitchen.
- It is the responsibility of the duty manager to ensure that the first aid box contents are kept topped up.
- Always make sure there are enough ice packs available.
- If a child is injured, even if it is only a minor injury, assisting them and their parent and/or guardian takes priority over other activities.
- All areas where an accident results in RIDDOR have a thorough investigation of the area, plans and actions are put into place, if necessary or possible, to avoid a reoccurrence of a similar incident.
- Investigations are documented and kept on file.
- No smoking policy on site.
- There will be no electricals found around this area.
- No naked flames.
- Personnel are First Aid Trained to Level 2 or 3.
- First aid refresher courses are held when necessary to ensure correct administration.
- A first aid kit will be located next to the soft play area.
- Maintenance staff wear gloves and knee pads when checking all framework.
- The area of soft play is regularly swept to prevent any falls.
- Customers have easy access to the allergen books from each business providing food.
- Allergen books and cards are located and stored in the café where food is bought and served.
- We work closely with all food providers who supply us with up-to-date allergen information.
- All hot drinks are kept at a safe temperature, the machines will control this.
- If anyone wishes to take a hot drink away from the café area, their drink will be transferred to a takeaway cup with a lid.
- Area is cleaned by non-flammable chemicals.
- Yellow signs will be used for any spillages.
- Yellow signs are located across the site for easy access, and a member of staff will man any spills until they are dry.
- An Staff Member frequently scans the area to check for spillages so they can be dealt with promptly.
- Surfaces in the area disinfected after each day when needed.
- The soft play area and floors are cleaned before and after every use.
- Any members of staff handling cleaning chemicals will wear gloves.

-Trampoline Park-
- Mobile phones will be permitted while bouncing or observing a bounce.
- All Staff Members have accident prevention training to help reduce accidents by observations.
- Staff Members are regularly updated on our accidents and statistics to ensure they can prevent accidents effectively.
- We have a Bouncer: Marshall of 15.1 this exceeds the BSI recommendation of 20.1 this ensures all visitors all monitored and only jump within their capabilities.
- Soft purple padding covers all of the metal framework and springs in the Dodgeball Court, so the severity of any injury sustained from a fall from height are reduced.
- All walls not covered by a trampoline are covered with soft wall padding to reduce the impact of a fall if occurs.
- A minimum of 50% of Staff Members on shift are first aid trained.
- All steps monitors will be alert.
- If a step is needed elsewhere on the park, is needed elsewhere on the park they will ensure someone can man the steps until they return.
- Customers are encouraged to use the allocated seating areas rather than sitting on the steps if they are not participating.
- Customers enter the park from the right and exit to the left, ensuring a clear pathway when going up and down the stairs.
- All staff encourage customers to keep the steps clear.
- Steps are monitored for spillage and attended to immediately to prevent slips and falls. Yellow Wet Floor signs are put down to warn others in the area.
- We have a 3-strike rule, ensuring if people do not adhere to the rules, they will first receive a warning and be given an alternative method which complies with the rules. After this if the rules are broken again, they will be asked to watch the Safety Briefing video again to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park. on each warning a mark is placed on the individual's wristband to ensure communication between Staff Members.
- We have a strict rule against double bouncing - this is reiterated in the Safety Agreement and the Safety Briefing video, and through the safety signage around the park.
- Customers are required to agree and sign a Safety Agreement from before arrival or on site where they read the Health and Safety procedures and Park rules.
- During the Safety Briefing Video, a Marshall is present to ensure everyone watches the video. If an individual does not watch the video fully, they will be asked to watch it again before being allowed to participate in the activity.
- Safety Socks are worn at all times on the trampoline park. These have dipped rubber soles to prevent slipping on the surface of the trampoline beds and purple pads.
- There are First Aid Kits located nearby in the First Aid room and the Maintenance workshop for quick access.
- All Staff Members are Level 2 First Aid Trained. Refresher courses are provided where required.
- All Managers and Supervisors are level 3 First Aid Trained. Refresher courses are provided where required.
- If any cuts draw blood, we section the affected area of the park with yellow floor signs, disinfect, and anything contaminated is thrown away in a designated contamination bag (located in the First Aid room)
- Staff dealing with blood wear gloves and use sterile wipes and plasters/bandages to help stop the bleeding.
- Any injury resulting in bleeding is stopped/slowed at the scene. This reduces the risk of contamination across the rest of the area.
- Safety socks must be worn at all times on park – this also reduces the likelihood of contamination/infections.
- In the Safety Briefing Area, we have signage which clearly explains the rules of the park.
- All users are made aware that profanity and aggressive behaviour are not tolerated.
- All persons under the age of 5 years must be supervised by their Parent or Legal Guardian at all times.
- All staff have read the aggression policy, bullying policy and substance abuse policy.
- Any Staff Member found to be under the influence of alcohol or drugs will not be permitted to work.
- Sessions are 1 hour long to prevent over exertion.
- Staff Members rotate and swap to different posts to avoid mental fatigue through carrying out the same task for long periods of time.
- Water is available at the tills, vending machine and in the cafe upstairs.
- There are orange podiums which can be used as rest areas for individuals to take rest periods when required.
- Visitors are made aware of the physical requirements and demands on the trampoline park, from the Safety Agreement, Safety Briefing Video and Health and Safety signage.
- Pregnant women are not allowed to participate in this activity this is specified in the Safety agreement and on the Health and Safety signs.
- Break codes for Staff Members are adhered to at all times.
- Air conditioning units are switched on during summer months and peak times to keep temperatures in the park suitable.
- Staff Members can wear hoodies during colder times, and t-shirts during warmer times. They may wear joggers/leggings/shorts.
- Noise levels in the park are recorded weekly in different points to ensure levels are safe.
- PPE is provided in the form of ear plugs should anyone wish to wear them, or if noise levels are above 85 decibels.

-Inflatables-
- Only trained staff will transport, set up and pack down the inflatable. Staff will be trained in the correct manual handling techniques to ensure risk of injury is minimised.
- Power cable is to be secured and covered to the ground as soon as it’s laid down.
- The power cable needs to be plugged into a power supply that has a trip switch.
- The fan will be sectioned off using fencing, hazard tape or cones this will be provided by the centre or by Gravity with prior organisation.
- Users will undergo safety brief and warm up prior to their session.
- Safety signage will be installed for each inflatable activity to notify risk and measures/rules.
- Users will wear grip socks to ensure likelihood of slip, trip and falls are reduced.
- Padding/matting will be secured in place and only be provided by the manufacturer/installer.
- Equipment will be checked by staff members prior to opening to ensure ‘safe for continued use’
- First aid trained staff members will be available at all times.
- Monitoring of the area will be completed by allocated Marshals.
- Equipment will be manufactured by competent supplier, including installation.

-Augmented Climbing Wall-
- Each morning the Daily Opening checks - Augmented wall are complete and recorded by a trained maintenance member of staff.
- Each month the End of Month Augmented Wall checks are completed and recorded by a trained maintenance member of staff.
- Ensure when a staff mem is on park monitoring, they marshal following guidelines in the: Marshal Guide - Novelty Area - Augmented wall.
- 50% or more of staff members are first aid trained and able to give first aid in case of an incident/accident.
- The rings of the basketball hoops do not incorporate netting in accordance with the BSI.
- We have Health and Safety signage in the Safety Briefing zone to explain how to safely land in case an individual loses control of their body whilst in the air.
- All walls not covered by a trampoline are covered with soft wall padding to reduce the impact if a fall occurs.
- There is netting between the two Basketball lanes to prevent contact with any person or equipment outside of the court.
- Soft purple padding covers all of the metal framework and springs in the Basketball area, so the severity of any injuries sustained from a fall from height are reduced.
- The Basketball lanes are made up of a single trampoline, so once inside the lane the surface is completely even.
- The trampolines have a rubber surface to help reduce slips and trips.
- Safety Socks are worn at all times on the trampoline park. These have gripped rubber soles to prevent slipping on the surface of the trampoline beds and purple pads.
- Users are asked NOT to dive or jump headfirst onto the crash mat.
- Users are asked NOT to perform any flips or tricks on the crash mat.
- Marshals manage queue and guide users into the correct positions in the queue.
- Marshals will maintain a safe distance between each climber.
- Marshals will make sure the computer system is not used unnecessarily by any customer.
- Marshals will monitor the equipment and close equipment when any damage becomes visible. Damage will be reported to Open/Close Manager.
- Marshals should follow the marshal guide - Incident/Accident Response - Augmented wall when dealing with any incident/accident and to report damaged or faulty equipment.
- Equipment is cleaned with multi purpose cleaner and is the only chemical used on the augmented wall and crash mat.
- Closing member of staff should then ensure the daily closing checks are complete and recorded.

- **Ultimate Wipeout**

  - Each morning the Daily Opening checks - Augmented wall are complete and recorded by a trained maintenance member of staff.
  - Each month the End of Month Augmented Wall checks are completed and recorded by a trained maintenance member of staff.
  - Ensure when a staff mem is on park monitoring, they marshal following guidelines in the: Marshal Guide - Novelty Area - Augmented wall
  - 50% or more of staff members are first aid trained and able to give first aid in case of an incident/accident.
  - 3 Strike rule implemented and enforced by Marshals. Three strike rule consists of Whistle, Yellow and Red.
  - Whistle: This is the first strike. User is explained why Staff Member has blown the whistle at them.
  - Yellow: This is the second strike. User has been previously warned and the reasoning for their second warning is given. They are also warned they are on their last warning.
  - Red: This is the users third strike and they are asked to leave due to multiple rule breaking.
  - Designated walkway and access points to the Augmented Wall.
  - Users are asked to remove any breakable objects such as glasses and any sharp objects before participating.
  - Users are asked NOT to dive or jump headfirst onto the crash mat.
  - Users are asked NOT to perform any flips or tricks on the crash mat.
  - Marshals manage queue and guide users into the correct positions in the queue.
  - Marshals will maintain a safe distance between each climber.
  - Marshals will make sure the computer system is not used unnecessarily by any customer.
  - Marshals will monitor the equipment and close equipment when any damage becomes visible. Damage will be reported to Open/Close Manager.
  - Marshals should follow the marshal guide - Incident/Accident Response - Augmented wall when dealing with any incident/accident and to report damaged or faulty equipment.
  - Equipment is cleaned with multi purpose cleaner and is the only chemical used on the augmented wall and crash mat.
  - Closing member of staff should then ensure the daily closing checks are complete and recorded.

- **Ball Pool**

  - Each morning, the Daily Opening checks - Ball Pit (Long Jump) are completed and recorded by a trained maintenance member of staff.
  - Each month, the end of month Ball Pit (Long Jump) checks are completed and recorded by a trained maintenance member of staff.
  - Ensure when a staff mem is on park monitoring, they marshal following guidelines in the: Marshal Guide - Novelty Area - Ball Pit (Long Jump)
  - Users of the ball pit must follow the safety rules detailed on all ball pit relevant signage.
  - Customers must access the area via the trampoline and set walkway; they must never access it from any other side.
  - Marshal’s will make sure the pit is never overcrowded.
  - Marshal’s will make sure that ball pit levels remain at the correct level to produce a safe landing zone; any loose balls should be returned to the pit immediately.
  - Marshal’s should follow the marshall guide - incident/accident response - ball pit (long jump) when dealing with an incident and accident. They must also report any faulty or damaged equipment.
  - Marshal’s should make sure that all inflatables relevant to Ball pit are still inflated to the appropriate level. If the pit falls below the appropriate level, the pit should be closed and investigated until it is deemed safe to open.
  - A specific ball cleaner is the only chemical used on the ball pit, (Long Jump), and dismount pit cover.
  - A specific ball cleaner will be used when cleaning the ball pit balls, this will be completed on an annual basis or after a known accident/incident.
  - Closing member of staff should then ensure the daily closing checks are complete and recorded.

- **Basketball Court**

  - Customers are required to agree and sign a Safety Agreement form before arrival or on site where they read the Health and Safety Procedures and Park Rules. Any person under the age of 18 years must have their Parent or Legal Guardian sign the Safety Agreement on their behalf.
  - Anyone entering the trampoline court must watch a 3 minute Safety Briefing Video which outlines the rules of the park. They must raise their hand after watching to display that they understand the rules. If they wish to watch the video again, this can be done.
  - During the Safety Briefing Video a Marshall is present to ensure everyone watches the video. If an individual does not watch the video fully, they will be asked to watch it again before being allowed to participate in the activity.
  - There is signage explaining all of the Park Rules for the Basketball area in the Safety Briefing zone.
  - All cleaning of the equipment in the Basketball area is carried out before/after opening hours. The area will not be opened until all equipment is dry.
  - If there are any situations where the Basketball area needs to be cleaned during opening hours, the lanes affected will be closed, and manned by an Staff Member from the outside to ensure no entry until all cleaning and drying of equipment is complete.
  - Only 1 person is permitted in each lane at any one time preventing collisions.
  - Safety Socks are worn at all times on the trampoline park. These have gripped rubber soles to prevent slipping on the surface of the trampoline beds and purple pads.
  - The trampolines have a rubber surface to help reduce slips and trips.
  - The Basketball lanes are made up of a single trampoline, so once inside the lane the surface is completely even.
  - Soft purple padding covers all of the metal framework and springs in the Basketball area, so the severity of any injuries sustained from a fall from height are reduced.
  - There is netting between the two Basketball lanes to prevent contact with any person or equipment outside of the court.
  - All walls not covered by a trampoline are covered with soft wall padding to reduce the impact if a fall occurs.
  - We have Health and Safety signage in the Safety Briefing zone to explain how to safely land in case an individual loses control of their body whilst in the air.
  - The rings of the basketball hoops do not incorporate netting in accordance with the BSI.
- Metal framework and springs are fully covered and enclosed with the use of plastic tie wraps and Velcro to fully secure the trampolines.
- Before opening hours every morning, a thorough inspection of the park and all equipment is carried out by trained maintenance staff, any issues are resolved before opening to the public.
- Users of the area are advised not to wear any jewellery or items of clothing which may get caught in equipment. If this is noticed by a staff member, the individual will be asked to remove the item before continuing the activity.
- All netting complies with BSI recommendations and is checked daily for faults.
- When maintenance on equipment is being carried out, staff are provided with PPE in the form of protective gloves to prevent entanglement of extremities with springs.
- Within the IATP Approved Safety Briefing Video, visitors are told to jump from one trampoline to the next using the "Sweet Spot" of the trampoline (the centre) to ensure the safest bounce spot and avoid connection with the metal framework or springs.
- Staff Members ensure the rules with whistles and yellow/red cards. These are pocket sized and on lanyards for ease of access, and are to be used at their own discretion.
- We have a 3 strike rule, ensuring if people do not adhere to the rules, they will first receive a warning and be given an alternative method which complies with the rules. After this, if the rules are broken again, they will be asked to watch the Safety Briefing Video again to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park. On each warning, a mark is left on the individual's wristband to ensure communication between Staff Members.
- Staff Members enforce the rules with whistles and yellow/red cards. These are pocket sized and on lanyards for ease of access, and are to be used at their own discretion.
- We have posters located around the park and reception to make individuals aware of Photosensitivity risks.
- All lighting controls are located in a locked room on site, we are able to adjust lighting levels if requested.
- Metal framework and springs are fully covered and enclosed with the use of plastic tie wraps and Velcro to fully secure the trampolines.
- Before opening hours every morning, a thorough inspection of the park and all equipment is carried out by trained maintenance staff, any issues are resolved before opening to the public.
- Users of the area are advised not to wear any jewellery or items of clothing which may get caught in equipment. If this is noticed by a staff member, the individual will be asked to remove the item before continuing the activity.
- All netting complies with BSI recommendations and is checked daily for faults.
- When maintenance on equipment is being carried out, staff are provided with PPE in the form of protective gloves to prevent entanglement of extremities with springs.
- Within the IATP Approved Safety Briefing Video, visitors are told to jump from one trampoline to the next using the "Sweet Spot" of the trampoline (the centre) to ensure the safest bounce spot and avoid connection with the metal framework or springs.
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- Staff Members enforce the rules with whistles and yellow/red cards. These are pocket sized and on lanyards for ease of access, and are to be used at their own discretion.
- We have posters located around the park and reception to make individuals aware of Photosensitivity risks.
- All lighting controls are located in a locked room on site, we are able to adjust lighting levels if requested.
- "Party Time" occurs once an hour at 40 minutes past the hour. This lasts for 10 minutes only.
- During "Party Time" all Health and Safety signage is still visible.
- If bouncing, customers and Staff Members are encouraged to stay on one trampoline during "Party Time" to reduce the risk of collision with another person or equipment.
- All park rules are still adhered to during "Party Time" and staff use the 3 strike rule to maintain this.
- Staff have two-way radios to ensure communication is maintained when lighting is reduced.
- All Staff Members carry two-way radios to ensure they can keep all other members of staff aware of any problems or issues.
- A Manager/Supervisor is always on site to ensure the safety of Staff Members.
- The Manager/Supervisor on shift carries a walk around phone at all times in case Centre Security or the Emergency Services need to be called.
- We have a 1:15 ratio for Staff Member : Bouncer. This exceeds the recommendations of the BSI and ensures every customer is observed at all times whilst in the area.
- Whilst the Reaction wall is in use, the game is monitored by an Staff Member who will advise if throwing techniques are too aggressive.
- Soft foam dodge balls are used preventing serious injuries from equipment in case of aggression
- All persons under the age of 5 years must be supervised by their Parent or Legal Guardian at all times.
- All staff have read the aggression policy and substance abuse policy.
- Any Staff Member found to be under the influence of alcohol or drugs will not be permitted to work.
- Sessions are 1 hour long to prevent over exertion.
- Staff Members are all at least Level 2 First Aid Trained. They are able to spot the signs of heat exhaustion and fatigue and treat accordingly.
- Customers are told not to sit or lie on the trampolines – anyone found doing so by an Staff Member will be approached and first be asked about their state of health before advising them to sit somewhere safe.
- Staff Members rotate and swap to different posts to avoid mental fatigue through carrying out the same task for long periods of time.
- We have a 3 strike rule to ensure the safety of Staff Members and other visitors. This is enforced by using whistles and yellow/red cards.
- All Staff Members have accident prevention training to help reduce accidents by observations.
- The Safety Briefing Video reiterates not to bounce beyond your capability.
- The Safety Agreement all participants sign before bouncing reiterates not to bounce beyond your capability.
- No double flips are allowed, we have signs around the park to enforce this.
- Confident and competent Staff Members are assigned to the reaction wall to ensure the safe use when sliding up and down.
- Staff Members are not permitted to perform tricks and flips when on shift or in uniform.
- Staff check the positioning of the Velcro and the purple pads frequently during the day, and are able to readjust from the surface to ensure correct positioning.
- Customers are required to agree and sign a Safety Agreement form before arrival or on site where they read the Health and Safety Procedures and Park Rules. Any person under the age of 18 years must have their Parent or Legal Guardian sign the Safety Agreement on their behalf.
- All cleaning of the equipment in the Dodgeball Court is carried out before/after opening hours. The area will not be opened until all equipment is dry.
- The reaction wall is securely fastened to the wall, this will be manned by a staff member whilst in use.
- The reaction wall is overseen by a competent Staff Member during use.
- Anyone entering the trampoline court must watch a 3 minute Safety Briefing Video which outlines the rules of the park. They must raise their hand after watching to display that they understand the rules. If they wish to watch the video again, this can be done.
- During the Safety Briefing Video a Marshall is present to ensure everyone watches the video. If an individual does not watch the video fully, they will be asked to watch it again before being allowed to participate in the activity.
- Safety Socks are worn at all times on the trampoline park. These have gripped rubber soles to prevent slipping on the surface of the trampoline beds and purple pads.
- The trampolines have a rubber surface to help reduce slips and trips.
- Customers are advised to jump in the centre of the trampolines known as the "Sweet Spot" to avoid tripping on the purple padding.
- Customers are advised not to run across the trampolines, and instead to jump on both feet – this helps reduce the likelihood of a foot becoming caught under the purple pads, or in the framework underneath.
- Customers are advised not to bounce on the dividing trampoline (Trampoline 62).
- We have a 3 strike rule, ensuring if people do not adhere to the rules, they will first receive a warning and be given an alternative method which complies with the rules. After this, if the rules are broken again, they will be asked to watch the Safety Briefing Video again to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park. On each warning, a mark is left on the individual's wristband to ensure communication between Staff Members.
- We have a capacity of 12 people at any time in the Dodgeball Court reducing the risk of slips, trips or falls from overcrowding.
- Soft purple padding covers all of the metal framework and springs in the Dodgeball Court so the severity of any injuries sustained from a fall from height are reduced.
- All walls not covered by a trampoline are covered with soft wall padding to reduce the impact if a fall occurs.
- We have Health and Safety signage in the Safety Briefing zone to explain how to safely land in case an individual loses control of their body whilst in the air.
- If any maintenance work is to be carried out with the use of a ladder, the trampoline bed(s) will be removed to ensure stability – and the ladder will be placed on the hard floor underneath.
- All equipment has been properly installed by approved contractors.
- Daily checks are carried out by a Manager, once before opening and once before closing to check the integrity of all fittings.

-Jacob's Ladder-
- The Jacob's ladder area (Resi-pit) is surrounded by soft purple padding to help reduce impact if a fall from height should occur outside of the Resi-pit.
- The Resi-pit is filled with a soft foam bed which reduces impact of a fall into the resi-pit.
- Users are told to use equipment within their means, anyone suspected to be acting beyond their limitations will be asked by an Staff Member to find another method.
- When in use, a confident and competent Staff Member mans the area.
- PPE must be worn by all persons using the equipment. Safety Socks must be worn by Customers and Staff Members alike whilst using the Jacob's ladder.
- One person on the Jacob's ladder at once.
- Users are advised to stand in the centre of the Jacobs ladder to reduce the likelihood of falling outside of the resi-pit.
- When in use, a confident and competent Staff Member mans the area.
- We have a 3 strike rule, ensuring if people do not adhere to the rules, they will first receive a warning and be given an alternative method which complies with the rules. After this, if the rules are broken again, they will be asked to watch the Safety Briefing Video again to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park. On each warning, a mark is left on the individual's wristband to ensure communication between Staff Members.
- No more than one person on at any one time.
- All users are made aware that profanity and aggressive behaviour are not tolerated.
- Users read and sign a Safety Agreement before being allowed to participate: which explains that aggressive behaviour is not tolerated.
- Anyone assumed to have alcohol or drugs in their system is not allowed on the park. If this is picked up on once they have already entered – they will be asked to leave. St Stephen's Security can assist if necessary – accessible via radio/landline.
- All persons under the age of 5 years must be supervised by their Parent or Legal Guardian at all times.
- All staff have read the aggression policy, bullying policy and substance abuse policy.
- Any Staff Member found to be under the influence of alcohol or drugs will not be permitted to work.
- There are First Aid Kits located nearby in the First Aid Room and the Maintenance Workshop for quick access.
- All Staff Members are Level 2 First Aid Trained. Refresher courses are provided where required.
- All Managers and Supervisors are Level 3 First Aid Trained. Refresher courses are provided where required.
- The Jacob's ladder is sectioned off with yellow floor signs, disinfect, and anything contaminated is thrown away in a designated contamination bag (located in the First Aid Room)
- Staff dealing with blood wear gloves and use sterile wipes and plasters/bandages to help stop the bleeding.
- Any injury resulting in bleeding is stopped/slowed at the scene. This reduces the risk of contamination across the rest of the area.
- We have posters located around the park and reception to make individuals aware of Photosensitivity risks.
- All lighting controls are located in a locked room on site, we are able to adjust lighting levels if requested.
- “Party Time” occurs once an hour at 40 minutes past the hour. This lasts for 10 minutes only.
- During “Party Time” all Health and Safety signage is still visible.
- All park rules are still adhered to during “Party Time” and staff use the 3 strike rule to maintain this.
- Staff have two-way radios to ensure communication is maintained when lighting is reduced.
- Haze is used during “Party Time” – this is compliant with BSI recommendations.
- The haze machine only operates for 10 minutes during “Party Time”.
- The haze machine only pumps intermittently during the 10 minutes of “Party Time” so the amount of haze in the air is reduced.
- The haze machine can be turned off at the main switch board which is located in the Staff Room if required.
- The Safety Briefing Video reiterates to not go beyond your capability.
- All framework and measurements comply with the BSI.
- In the Safety Briefing area, there is suitable and sufficient signage to explain the Park Rules in the Battle Beam area.
- An Staff Member mans the area when in use to ensure nobody trips over the ends of the beams.
- The resi-pit is checked daily by a Maintenance Manager, and a more detailed weekly inspection is carried out.
- The foam bed is flush to the sides of the resi-pit reducing the likelihood of entrapment between the equipment.

- Enclosed Obstacle Course:
- Equipment and springs are checked every morning before opening hours by trained maintenance staff, any issues are resolved before opening to the public, and this is all documented after each check.
- All framework and measurements comply with the BSI.
- The netting will give clear indication of the direction people will go within the Ninja Run.
- Safety rules will be explained before any child participates.
- There will be a one way system on the equipment to avoid any collisions.
- Staff will be trained to deal with any situations on the equipment.
- The equipment is checked daily by the maintenance manager. If any defects are found, the equipment will be closed to public until safe to use.
- The Ninja Run will always be operated by an Staff Member.
- Metal framework and springs are fully covered and enclosed with the use of plastic tie wraps and Velcro to fully secure the trampolines.
- Before opening hours every morning, a thorough inspection of the Ninja Run and all equipment is carried out by trained maintenance staff, any issues are resolved before opening to the public.
- Within the IATP Approved Safety Briefing Video, visitors are told not to run across the trampolines, as doing so could result in a foot becoming caught under the protective padding and causing injury.
- We have a 3 strike rule, ensuring if people do not adhere to the rules, they will first receive a warning and be given an alternative method which complies with the rules. After this, if the rules are broken again, they will be asked to watch the Safety Briefing Video again to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park. On each warning, a mark is left on the individual's wristband to ensure communication between Staff Members.
- Staff Members enforce the rules with whistles and yellow/red cards. These are pocket sized and on lanyards for ease of access, and are to be used
at their own discretion.
- There are First Aid Kits located nearby in the First Aid Room and the Maintenance Workshop for quick access.
- All Staff Members are Level 2 First Aid Trained. Refresher courses are provided where required.
- All Managers and Supervisors are Level 3 First Aid Trained. Refresher courses are provided where required.
- If any cuts draw blood, we section the affected area of the park off with yellow floor signs, disinfect, and anything contaminated is thrown away in a designated contamination bag (located in the First Aid Room).
- Staff dealing with blood wear gloves and use sterile wipes and plasters/bandages to help stop the bleeding.
- Any injury resulting in bleeding is stopped/slowed at the scene. This reduces the risk of contamination across the rest of the area.
- We have posters located around the park and reception to make individuals aware of Photosensitivity risks.
- All lighting controls are located in a locked room on site, we are able to adjust lighting levels if requested.
- “Party Time” occurs once an hour at 40 minutes past the hour. This lasts for 10 minutes only.
- During “Party Time” all Health and Safety signage is still visible.
- If bouncing, customers and Staff Members are encouraged to stay on one trampoline during “Party Time” to reduce the risk of collision with another person or equipment.
- All park rules are still adhered to during “Party Time” and staff use the 3 strike rule to maintain this.
- Staff have two-way radios to ensure communication is maintained when lighting is reduced.
- Haze is used during “Party Time” – this is compliant with BSI recommendations.
- The haze machine only operates for 10 minutes during “Party Time”.
- The haze machine only pumps intermittently during the 10 minutes of “Party Time” so the amount of haze in the air is reduced.
- The haze machine is located above the airbag and dissipates through the air so levels in the Dodgeball Area are minimal.
- The haze machine can be turned off at the main switch board which is located in the Staff Room if required.
- In the Safety Briefing Area we have signage which clearly explains the rules of the activities on the park.
- Only one person can use the reaction wall at once.
- All users are made aware that profanity and aggressive behaviour are not tolerated.
- Users read and sign a Safety Agreement before being allowed to participate in the park activities which explains that aggressive behaviour is not tolerated.
- Anyone assumed to have alcohol or drugs in their system is not allowed on the park. If this is picked up on once they have already entered – they will be asked to leave.
- We have a 3 strike rule to ensure the safety of Staff Members and other visitors. This is enforced by using whistles and yellow/red cards.
- All Staff Members carry two-way radios to ensure they can keep all other members of staff aware of any problems or issues.
- A Manager/Supervisor is always on site to ensure the safety of Staff Members.
- The Manager/Supervisor on shift carries a walk around phone at all times in case Centre Security or the Emergency Services need to be called.
- We have a 1:15 ratio for Staff Member : Bouncer. This exceeds the recommendations of the BSI and ensures every customer is observed at all times whilst in the area.
- Whilst the Ninja Run is in use, the game is monitored by an Staff Member who will advise if throwing techniques are too aggressive.
- All persons under the age of 5 years must be supervised by their Parent or Legal Guardian at all times.
- All staff have read the aggression policy, bullying policy and substance abuse policy.
- Any Staff Member found to be under the influence of alcohol or drugs will not be permitted to work.
- Sessions are 1 hour long to prevent over exertion.
- Staff Members are all at least Level 2 First Aid Trained. They are able to spot the signs of heat exhaustion and fatigue and treat accordingly.
- Customers are told not to sit or lie on the trampolines – anyone found doing so by an Staff Member will be approached and first be asked about their well being before advising them to sit somewhere safe.
- Staff Members rotate and swap to different posts to avoid mental fatigue through carrying out the same task for long periods of time.
- Water is available at the tills, vending machine, and in the café upstairs.
- There is an orange podium near the reaction wall for individuals to take rest periods when required.
- Visitors are made aware of the physical requirements and demands on the Trampoline Park from the Safety Agreement, the Safety Briefing Video and Health and Safety signage.
- Pregnant women are not allowed to participate in this activity. This is specified in the Safety Agreement and in Health and Safety Signs.
- Sessions will be a Bouncer: Marshall of 15:1. This exceeds the BSI recommendation of 20:1. This ensures all visitors are monitored and only jump within their capabilities.
- No flips will be allowed on the trampoline in front of the reaction wall.
- All Staff Members have accident prevention training to help reduce accidents by observations.
- The Safety Briefing Video reiterates not to bounce beyond your capability.
- The Safety Agreement all participants sign before bouncing reiterates not to bounce beyond your capability.
- No double flips are allowed, we have signs around the park to enforce this.
- Confident and competent Staff Members are assigned to the reaction wall to ensure the safe use when sliding up and down.
- Staff Members are not permitted to perform tricks and flips when on shift or in uniform.
- Staff check the positioning of the Velcro and the purple pads frequently throughout the day, and are able to readjust from the surface to ensure correct positioning.
- Customers are required to agree and sign a Safety Agreement form before arrival or on site where they read the Health and Safety Procedures and Park Rules. Any person under the age of 18 years must have their Parent or Legal Guardian sign the Safety Agreement on their behalf.
- All cleaning of the equipment in the Dodgeball Court is carried out before/after opening hours. The area will not be opened until all equipment is dry.
- The Ninja Run is overseen by a competent Staff Member during use.
- Anyone entering the trampoline court must watch a 3 minute Safety Briefing Video which outlines the rules of the park. They must raise their hand after watching to display that they understand the rules. If they wish to watch the video again, this can be done.
- During the Safety Briefing Video a Marshall is present to ensure everyone watches the video. If an individual does not watch the video fully, they will be asked to watch it again before being allowed to participate in the activity.
- Safety Socks are worn at all times on the trampoline park. These have gripped rubber soles to prevent slipping on the surface of the trampoline beds and purple pads.
- The Ninja Run has rubber surfaces to help reduce slips and trips.
- Customers are advised to jump in the centre of the trampolines known as the “Sweet Spot” to avoid tripping on the purple padding.
- Customers are advised not to run across the trampolines, and instead to jump on both feet – this helps reduce the likelihood of a foot becoming caught under the purple pads, or in the framework underneath.
- Customers are advised not to bounce on the dividing trampoline (Trampoline 62).
- We have a 3 strike rule, ensuring if people do not adhere to the rules, they will first receive a warning and be given an alternative method which complies with the rules. After this, if the rules are broken again, they will be asked to watch the Safety Briefing Video again to ensure they fully understand the rules. If they continue to break the rules, they will be asked to remove themselves from the park. On each warning, a mark is left on the individual’s wristband to ensure communication between Staff Members.
- We have a capacity of 12 people at any time in the Dodgeball Court reducing the risk of slips, trips or falls from overcrowding.
- Padding covers all of the metal framework in the Ninja Run.
- The Ninja Run is built of soft padding to reduce the impact if a fall occurs.
- We have Health and Safety signage in the Safety Briefing zone to explain how to safely land in case an individual loses control of their body whilst
in the air.
- If any maintenance work is to be carried out with the use of a ladder, the trampoline bed(s) will be removed to ensure stability – and the ladder
will be placed on the hard floor underneath.
- All equipment has been properly installed by approved contractors.
- Daily checks are carried out by a Manager, once before opening and once before closing to check the integrity of all fittings.

Review Record

No changes since this risk assessment was created on 24/07/23

End of Report